



2
Dam levels down again: Let's be water-wise



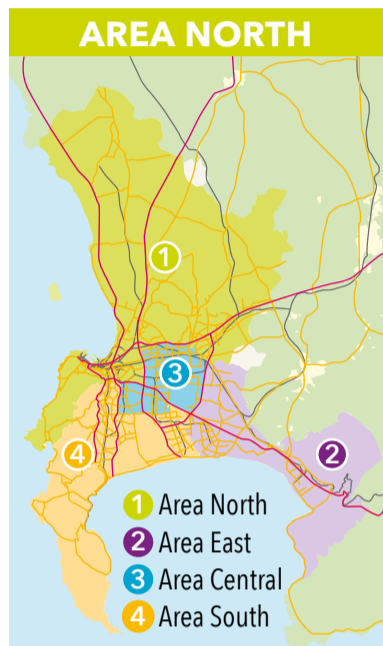
3
Why queue? Use the City's online booking system



3
Jip de Jager duals up



4
Measles vaccine smart choice for children

Owning it: In February 2023, 16 first-time homeowners received titles to their homes in phase 1 of the Kanonkop housing project in Atlantis, which provides more than 450 housing opportunities. The City's ongoing title deeds programme has already benefited residents in Khayelitsha, Belhar, Delft and Morningstar, among others. A title deed offers vulnerable residents access to economic and entrepreneurial opportunities.

Revised spatial development plans approved

At its meeting on 26 January 2023, Council approved its revised Municipal Spatial Development Framework (MSDF), eight District Spatial Development Frameworks (DSDFs) and Environmental Management Frameworks (EMFs). While the DSDFs and EMFs guide spatial development and land use at a district level, the MSDF contains the spatial vision for the metro at a macro level. The DSDFs and EMFs pertain to the districts of Table Bay; Blaauwberg; Northern; Tygerberg; Helderberg; Khayelitsha, Mitchells Plain and Greater Blue Downs; Cape Flats; and Southern.

Together, these plans determine what our suburbs will look and feel like ten years from now. They also guide the City's decision making on development and land-use applications.

The review of the eight DSDFs and EMFs started in mid-2019 with extensive public participation, and over 3 000 comments were received. Public consultation on the MSDF followed in 2022. The revised plans now align with and support the City's new five-year Integrated Development Plan, which Council approved last year.

Cape Town continues to grow as more and more people move here in search of better lives and jobs. To provide for this growing population, new housing, retail and industrial developments are required. This growth must be managed equitably and in a way that protects our natural assets and heritage, and makes optimal use of scarce resources such as developable land, electricity and water.

Vaccinate. Save jobs. Protect yourself and those you work with.

Borer beetle threatens our green heritage

Having first been spotted in Somerset West back in 2019, the invasive polyphagous shot-hole borer seems to have found its way to the leafy southern suburbs.

In January 2023, a polyphagous shot-hole borer beetle (PSHB) infestation was spotted in a boxelder tree on a private property in Kildare Road, Newlands. This follows the discovery of the invasive beetle in an ailing London plane tree in Oldenland Road, Somerset West, in March 2019.

Members of the City's Invasive Species Unit were on-site in Newlands to determine the extent of the infestation and the number of affected trees, and to assist the owner with the handling of the biomass of the removed tree. Wood from infested trees has to be chipped on-site, carefully removed under heavy-duty plastic cover, and then incinerated at an appropriate site.

Call to action

Please inspect all trees in the vicinity of your home and place of work for possible beetle infestations. Immediately report any sightings to the City to prevent a further spread.

Information about the beetle, including pictures of infested trees and what symptoms to look out for, is available on CityConnect. Under "Activities and programmes", go to "Nature and environment" and "Invasive species programme", and scroll down to "Invasive tree bug awareness notice".



More about the little bug(ger)

Native to Southeast Asia, the borer beetle is black and approximately 2 mm in length.

The adult female burrows into trees to establish brood galleries, where they lay their eggs. They introduce the fungus *Fusarium euwallaceae*, which becomes a food source for developing larvae and adult beetles. The fungus kills the water-conducting tissues of the tree, can lead to branch dieback, and eventually causes the tree to die.

Alien trees infested to date include London planes, liquid amber, Japanese maples, Chinese maples, pin oaks and English oaks, while affected indigenous

trees include the coast coral, forest bush-willow and Cape willow.

What to do when beetle's spotted

The beetle often spreads through the movement of infested wood. Therefore, the appropriate disposal of infested trees is essential to reduce the spread of the pest. Follow these guidelines:

- Do not remove the biomass of infested trees from the property, as this will spread the pest to other areas.
- The infested tree must be chipped into small pieces on-site and the biomass bagged and placed in the sun, as the heat kills the larvae. Otherwise, the bagged biomass must be incinerated at an appropriate site.
- Do not buy and move firewood from areas with known infestation.
- Burning of the infested wood is preferred.
- Once the tree has been felled, the debris should be cleared as soon as possible, and if required, the area should be sanitised.
- Pesticides and fungicides have a limited effect. They may reduce the rate of recolonisation in lightly infested trees, but have not proven effective at eradicating the pest.

A clean audit for 2021/22

The City's track record of unqualified audits since 2006 still stands now that the Auditor-General's inspection of the City's affairs for 2021/22 too has come out clean.

According to the audit report, the Auditor-General could find "no issues for which management comments and corrective actions are required". The report describes the City's financial position as strong, with "an unmatched almost 97% collection rate on municipal payments, the ability to pay all suppliers within 30 days, and a competitive credit rating".

"Capetonians can feel confident that every cent of public money goes towards service delivery and that good governance is a non-negotiable in this city," says Executive Mayor Geordin Hill-Lewis. "Yet our work is also about so much more than clean audits. We'll continue our efforts to achieve actual outcomes for residents and cut red tape where necessary to get it done."

Follow your City on:



www.capetown.gov.za



www.facebook.com/CityofCT



www.twitter.com/CityofCT



www.youtube.com/cctecomm

KORTLIKS

'n Kaliforniese esdoringboom wat met die veelvretende boorkewer besmet is, is in Januarie 2023 op 'n privaat erf in Kildareweg, Nuweland, opgemerk. Dit volg nadat die indringerkewer in 2019 ook in Somerset-Wes ontdek is. Gaan asseblief alle bome naby jou huis en werkplek vir moontlike kewerbesmetting na. Meld enige gevalle dadelik by die Stad aan om verdere verspreiding te voorkom.

Die Stad se geskiedenis van skoon oudits sedert 2006 duur voort nou dat die munisipaliteit se geldsake vir 2021/22 ook die ouditeur-generaal

se stempel van goedkeuring ontvang het.

Sestien inwoners het in Februarie 2023 die titelaktes vir hulle huise in fase 1 van die Kanonkop-behuisingsprojek in Atlantis ontvang. Die ontwikkeling voorsien meer as 450 behuisingsgeleenthede.

Die Raad het in Januarie die munisipale raamwerk vir ruimtelike ontwikkeling, agt distriksraamwerke vir ruimtelike ontwikkeling én omgewingsbestuursraamwerke goedgekeur. Dié planne bepaal gesamentlik hoe ons voorstede oor tien jaar sal lyk.

KHAWUNDIBALISELE

KweyeMqungu ka2023, uhlasele loqongqothwane ohlasele izityalo ngokwenza itonela kwiziqu (iPSHB) lwabonwa kumthi weboxelder kwipropati yabucala eKildare Road, eNewlands. Oku kulandela ukufunyanwa koqongqothwane ohlaseleyo eSomerset West. Nceda ujonge yonke imithi ekufutshane nekhyaya lakho kunye nendawo osebenza kuyo ukuze ubone ukuba kukho uhlasele loqongqothwane. Khawuleza uxele nakuphi na okubonileyo kwiSixeko ukuthintela ukusasazeka okungaphaya.

Irekhodi yeSixeko yophicothozincwadi olungenziphene ukususela ku2006 isamile ngoku njengoko ukuhlolwa kwemicimbi yeSixeko kuka2021/22 ngumph-

icothizincwadi jikelele nako kuphume kungenaziphene.

KweyoMdumba ka2023, abaninimzi abali16 okukuqala bafumane iitayitile zamakhaya abo kwisigaba soku1 seprojekthi yezindlu yaseKanonkop eAtlantis ebonelela ngamathuba ezindlu angaphezu kwama450.

Kwintlanganiso yalo ngomhla wama26 kweyoMqungu, iBhunga liphumeze iSikhokelo soPhuhliso loMhlaba kaMasipala esihlaziye (MSDF), iziKhokelo zoPhuhliso loMhlaba ezisibhozo (DSDFs) kunye neziKhokelo zoLawulo lokusiNgqongileyo. Ngokudibeneyo, ezi zicwangciso zichaza ukuba iindawo zethu zasezidolophini ziya kongeka kwaye zizive njani kwiminyaka elishumi ukususela ngoku.

Pumping up investment in sanitation

Water and Sanitation is on track with repairing and upgrading the sewer pump stations earmarked for this financial year's R70 million upgrade programme.

Sewer pump stations are a key part of the network. The majority of the system works on gravity. However, where the sewage must flow uphill, pump stations maintain the flow to wastewater treatment plants.

Last year, the City spent R43 million to upgrade and repair 33 vandalised sewer pump stations across town. In 2022/23, over R70 million will be spent on reinforced steel doors, concrete walls, security cameras, guard houses and security personnel at more than 30 pump stations. In Area North, R14,6 million has been spent since July 2022 to repair and upgrade seven pump stations in Fisantekraal, Mamre North, Mamre South, Table View, Summer Greens, and Boystown in Crossroads.



Let's switch it up: Mayoral Committee member for Water and Sanitation Cllr Siseko Mbandezi at a newly replaced electronic-control pump station panel.

Report and reward

Provide information on the whereabouts of stolen City property or a suspected offender by calling 0800 11 00 77. A reward of up to R5 000 could come your way if your confidential tip-off leads to an arrest or recovery of stolen property by Law Enforcement or the Metro Police.

Log water and sanitation service requests

Report vandalism, sewer blockages, missing drain covers, burst pipes, leaks and water wastage in any of the following ways (mention the street address, and get a reference number):

- WhatsApp 060 018 1505
- Visit www.capetown.gov.za/servicerequests
- Email water@capetown.gov.za
- Call 0860 103 089
- SMS 31373 (max 160 characters, standard rates apply)
- Visit a City walk-in centre (see www.capetown.gov.za/facilities to find the one closest to you)

Subscribe to CityNews

If you would like CityNews delivered straight to your inbox, sign up at www.capetown.gov.za/subscribe.

CityNews Online is delivered every two weeks and includes recent highlights, service delivery notices, reminders and alerts.

CityNews is distributed as an insert to a number of community papers and is also available at City Libraries.

Email: citynews@capetown.gov.za
 Fax: 021 400 1260
 Postal: PO Box 298, Cape Town 8000



Why the sewer replacement project is so important

Unlike most people, I get excited about sewer pipes. On 15 February, I visited a sewer pipe replacement project in Gugulethu, which marked the City's 26th kilometre of pipe replacement this year, and I could not be prouder.

To keep up with the growth of our rapidly expanding city, we recently announced a massive R120 billion infrastructure investment programme for the next ten years. It's the City's biggest such investment ever, and the bulk of this will go towards water and sanitation pipes, pump stations and treatment plants.

These pieces of infrastructure are the invisible backbone of any city: If they fall into disrepair or don't keep up with population growth, we cannot make progress. More importantly, many residents will not be able to live a life of dignity. We've all seen what happens elsewhere in South Africa



A MESSAGE FROM THE EXECUTIVE MAYOR

when this infrastructure is neglected, and I assure you we will not let that happen in Cape Town.

That's why the laying of that particular section of pipe in Gugulethu was so significant. It meant that halfway through

this financial year, we'd already replaced more than double the kilometres of pipeline compared to the previous year, which puts us on track to meet our year's target of 50 km. In fact, we have allocated R755 million over the next three years to quadruple pipe replacement from 25 to 100 km.

The pipe replacements follow a rolling schedule. Active projects are currently under way in Gugulethu, Scottsdene, Epping, Bellville, Tokai, Denndal, Sweet Valley, Strand, Maitland and Uitsig.

To many, a sewer pipe is nothing special. Yet for the people in those particular communities, the pipe means dignity, health and safety. And for the City, it means the prospect of economic growth and a major step towards realising our vision of building a city of hope for all.

– Geordin Hill-Lewis

Dam levels drop significantly

Since the start of summer, Capetonians' collective water usage has increased significantly, and dam levels are dropping by about 2,2% a week. It's again time to band together to use less water.

The City has set a maximum limit of 850 million litres per day (MLD) for Cape Town's total water usage. Yet we are currently using 969 MLD.

The limit was set to keep dams and reservoirs fuller for longer. It's also intended to help navigate the impact of prolonged high stages of load-shedding, which affect the City's water treatment plants and ability to convey water, especially to high-lying areas that require pumping.

We need all hands on deck to reduce the current rate of water use and stay below the limit. The following water-wise tips are worth trying.

INDOORS

• **Don't flush in a rush.** Only flush when necessary. New or replaced toilet cisterns may not exceed six litres for each flush.

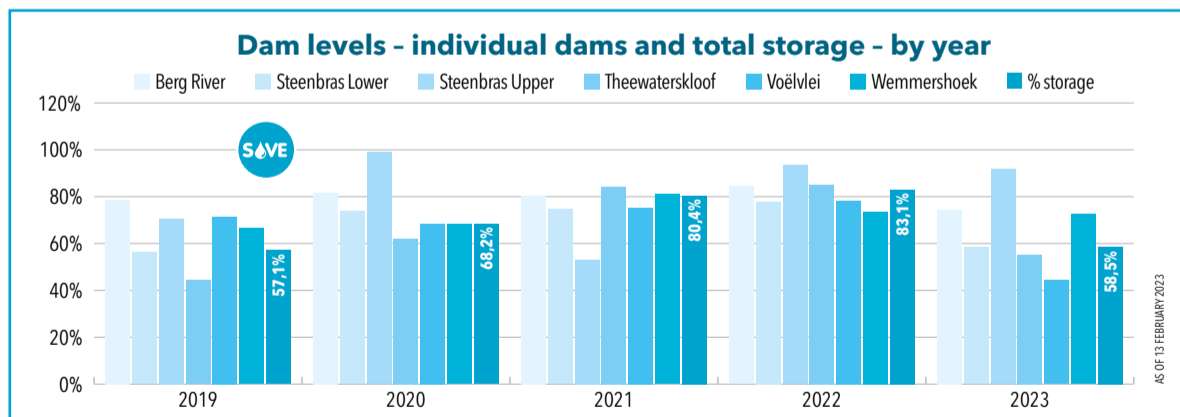
• **Go slow with the flow.** The maximum flow rate of new and replaced shower-heads may not exceed seven litres.



- **Wash more with less.** Only wash clothes and dishes when really needed. Wait for a full load before using washing machines and dishwashers. Handwashing and spot-cleaning require less water.
- **Be tap-savvy.** Close the tap when not using the flow, such as while brushing your teeth.

OUTDOORS

- **Car washers, close the hose.** Hosepipes for washing vehicles must be fitted with a controlling device such as a spray nozzle or automatic self-closing device. Stop-start your spray as you need it, and don't spray more than required. Alternatively, bucket-wash your vehicle.
- **Don't be a 'loser'.** Only water gardens before 09:00 or after 18:00 to avoid evaporation losses.
- **Water down to the roots** directly wherever possible.
- **Keep fun in the sun water-wise.** Supervise careful use of water for children's play and cooling on hot days. Use a wet cloth to cool down hot skin, and avoid wasteful spraying of water.
- **Cover up to conserve.** Built-in and foldaway pools must be covered to avoid evaporation. Recycle the backwash, and top up with rainwater or alternative water wherever possible. For further useful water-saving guidelines and information about the permanent water-use regulations in place, visit www.capetown.gov.za/savewater.

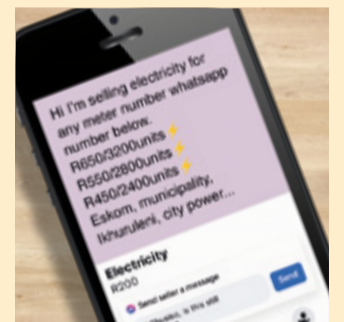


R120 bn infrastructure portfolio to spur economic growth

Executive Mayor Geordin Hill-Lewis launched the City's R120 billion infrastructure portfolio as the foundation for economic growth in Cape Town over the next decade.

The planned projects will position Cape Town as a beacon of hope in South Africa and beyond. The master plan is set out in an annual infrastructure report (see <https://bit.ly/3JALZGC>), which will be produced as part of a broader drive to be open and transparent about the state of Cape Town and the City's efforts to meet future needs.

Through the infrastructure portfolio, the City aims to upgrade wastewater works and sewers to reduce spills. It also seeks to deliver 300 million litres from new water sources daily. Further aims are to end load-shedding over time, implement the new Khayelitsha-Claremont bus route, fix passenger rail once control is devolved to the City, and upgrade and relieve congestion on Cape Town roads. Waste collection, drop-off and landfill sites will be expanded, as will land release and bulk services for more affordable housing.



Don't get power-scammed

Prepaid-electricity scammers are selling fraudulent units online. Please be vigilant and purchase prepaid electricity from approved vendors only.

The scammers attempt to sell prepaid tokens at a discounted rate. Yet City prepaid meters do not accept the units, which means customers lose their money. A list of approved vendors is available on the City's load-shedding app (downloadable from Apple and Android devices). Alternatively, obtain the list on CityConnect by following the links "Pay", "Municipal accounts" and "Electricity".

Report any suspicious behaviour to the fraud hotline on 0800 323 130 or the South African Police Service.

KORTLIKS

Die herstel en verbetering van 'n aantal rioolpompstasies deur die hele stad verloop volgens plan. Dié opknappingsprogram van die departement water en sanitasie behoort hierdie boekjaar R70 miljoen.

Uitvoerende burgemeester Geordin Hill-Lewis het 'n infrastruktuurportefeulje van R120 miljard bekend gestel as die grondslag vir ekonomiese groei in Kaapstad oor die volgende dekade. Dit sluit omvattende werk aan die rioolnetwerk in. Hoewel die meeste van ons nie twee keer na 'n rioolpyp sal kyk nie, hou dit vir kwesbare gemeenskappe 'n belofte van menswaardigheid, gesondheid en veiligheid in. En vir die Stad belofte dit

ekonomiese groei en 'n verdere tree nader aan ons visie om 'n stad van hoop vir almal te skep.

Kapenaars se gesamentlike waterverbruik het sedert die somer begin het aansienlik toegeneem, en damvlakke daal teen sowat 2,2% per week. Die Stad het 'n maksimum perk van 850 miljoen liter per dag (MLD) vir totale waterverbruik in Kaapstad vasgestel. Ons gebruik tans 969 MLD. Kom ons werk saam en spaar water.

Koopkragskelms verkoop kamma-eenhede aanlyn. Wees waaksaam en koop slegs by goedgekeurde handelaars.

KHAWUNDBALISELE

Amanzi noGutyulo lusendleleni yokulungisa nokuphucula izikhululo zokumpompa zogutyulo ezibekelwe inkqubo yalo nyakamali yezigidi ezingamaR70.

USodolophu wesiGqebe uGeordin Hill-Lewis wasungula iR120 yeebhiliyoni zerandi kwiziseko zophuhliso ezingundoqo zeSixeko njengesiseko sohlumo loqoqosho eKapa kule minyaka ilishumi izayo.

Ukususela ekuqaleni kwehlobo, ukusetyenziswa kwamanzi ngokudibeneyo ngabemi baseKapa kunyuke kakhulu, kwaye amanqanaba amadama ehla malunga ne2,2% ngeveki. ISixeko simisele ubuninzi bomlinganiselo weelitha ezingama850 ezigidi ngosuku (iMLD) kusetyenziso lwamanzi lulonke lwaseKapa.

Ngoku sisebenzisa ama969 eMLD. Lixesha lokusebenzisa amanzi amancinci.

Abakhohlisi bombane ohlawulelwa kwangaphambili bathengisa iiyunithi zobuqhetseba kwiintanethi. Nceda uphaphke kwaye uthenge umbane ohlawulelwa ungekasetyenziswa kuphela kubathengisi abavunjiweyo.

Kwabaninzi, umbhobho wogutyulo awayoyonto ikhethekileyo. Ukanti kubantu abakwezo ndawo zoluntu, umbhobho uthetha isidima, impilo nokhuseleko. Kwaye kwiSixeko, kuthetha ithemba lokukhula kogoqosho kunye nenyathelo elikhulu ekufezekiseni umbono wethu wokwakha isixeko sethemba lomntu wonke.



Avoid queues: Book online

Have you tried the City's online booking system to get ahead of the queues at City walk-in centres?

Access the system at <https://bookings.capetown.gov.za>.

First select a service (account queries/payment, vehicle licensing/registration), then a date and time, and enter your contact details. You will receive a confirmation SMS and email with an appointment reference, which you'll be asked to enter on the touch screen terminal at the walk-in centre on the day of your appointment. The terminal will print you a numbered ticket. Simply wait for the next available City consultant to call your number and complete your transaction.

Your booking will be valid from 15 minutes before until 15 minutes after the appointment time. Once you've missed this window, the booking will be automatically cancelled.

Here are a few other hassle-free ways to get your City business done:

- **For e-Services registration:**
<https://eservices.capetown.gov.za/irj/portal>
- **For motor vehicle registration and licensing assistance:**
Vehicle.Licence@capetown.gov.za
- **For municipal and City rental payments:**
 - Online: www.Easypay.co.za or www.powertime.co.za
 - EFT: Select the City as a bank-listed beneficiary. Use only your nine-digit municipal account number as reference.
 - Retailers: Ackermans, Checkers, Lewis, Pep, Pick n Pay, Shoprite, Top It Up, USave, Woolworths and selected Spar stores
 - ATM: Contact your bank to add the City as an ATM beneficiary.

For more information, call the City's customer call centre on 086 010 3089 or send an email to contact.us@capetown.gov.za.

Want wonga for your watts?

The City is working hard on rolling out its new cash-for-power initiative.

Previously, commercial customers who produced excess electricity could not sell it back to the City. Yet a National Treasury exemption now enables businesses and residents to be paid directly for excess power produced. This is in addition to a 25c/kWh incentive.

The City will first be focusing on commercial customers.

Their energy production is limited by the size of their system, which is limited by the size of their connection to the City grid. Therefore, they may produce as much as the size of their system allows.

As of 1 December 2022, the City had more than 2 600 approved grid-tied installations. The registration and authorisation

process is free. However, some installers may charge customers to complete the registration process.

To apply, complete the form on the City's website. Under "Family and home", follow "Residential utility services", "Residential electricity services" and "Electricity application forms". Submit via email.

THE INS AND OUTS OF CASH-FOR-POWER	
COMMERCIAL CUSTOMERS	RESIDENTIAL CUSTOMERS
- Available now in addition to the existing credit offset against monthly account.	- Available later in 2023 in addition to the existing credit offset against monthly account.
- Photovoltaic system and inverter required.	
- Installers must apply to the City to authorise the system for grid connection.	
- No authorisation fee.	
- Authorised customers will be placed on the applicable non-residential small-scale embedded generation (SSEG) tariff.	- Authorised customers need to install a specialised advance metering infrastructure (AMI) meter at approximately R12 850. - The City is looking at how to bring the cost down for households.
- An additional AMI admin fee may apply, which will be quoted as part of the authorisation process where applicable.	- A monthly AMI admin fee will apply.
- Meter changes may be required.	- If not on the Home User tariff already, you will be moved to it.
- Immediate credit roll-out. The City will measure the amount of energy fed into its grid, and the credit will be reflected on the monthly municipal account. - Commercial customers will be credited with 60,91c/kWh (2022/23) plus a 25c/kWh incentive.	- Credit roll-out later in 2023. The City will measure the amount of energy fed into its grid, and the credit will be reflected on the monthly municipal account. - Residential customers will be credited with 78,98c/kWh (2022/23) plus a 25c/kWh incentive.
- Credit offset against monthly electricity account. - If some credit remains after the offset, the City will pay this to the customer. Monthly payments will only be made on amounts over R5 000. Amounts less than R5 000 will be held back until the total exceeds R5 000.	- Credit offset against total monthly municipal account and all accounts linked to the same business partner number. - If some credit remains after the offset, the City will pay this to the customer. Annual payments will only be made on amounts over R1 000. Amounts of less than R1 000 will be held back until the total exceeds R1 000.
- The amount of energy produced is limited by the size of the customer's system, which is limited by the size of their connection to the City grid.	

It's a 'yup' for dualling of Jip de Jager

The dualling of Jip de Jager Drive in Bellville from Kommissaris Street to Van Riebeeckshof Road commenced in January 2023. It will alleviate traffic congestion along this primary arterial route connecting Durbanville, Welgemoed and Bellville with the N1.

This major construction project of around R77 million also includes

constructing retaining walls next to a section of Kommandeur Street, upgrading existing intersections along Jip de Jager, constructing walking and cycling lanes, and extending a pedestrian culvert at Welgemoed golf course.

Work should be completed by the end of 2024. Residents are kindly requested to use alternative routes as far as possible.



Doubling up: The yellow line indicates the section of Jip de Jager Drive where the City will be adding additional lanes to increase the capacity of this key link between the N1 and the suburbs of Durbanville, Welgemoed and Bellville.



New patrol unit hits the highways

Since its inception in October 2022, officers of the City's new hi-tech Highway Patrol Unit have made 416 arrests. Of the 28 870 offences recorded, 56% were committed by drivers of public transport vehicles.

Officers conduct 24-hour patrols on Cape Town's main arterial routes. They assist road users, enforce traffic laws, and respond to incidents detected through the freeway management system cameras.

The dash cams and automated number plate recognition (ANPR) technology fitted in their vehicles enable officers to automatically track motorists with outstanding warrants, spot duplicate or cloned licence plates, and identify stolen or crime-linked vehicles. This has already led to 15 arrests for possession of stolen or hijacked vehicles.

City valuation roll now out

The City relies on the collection of municipal rates to pay for park and beach maintenance and the fire and rescue, library, clinic and many other services it delivers. In fact, some 21% (or R11,8 billion) of the City's current revenue is derived from municipal rates.

The general valuation roll determines the liability of the owners of the more than 900 000 rateable properties in Cape Town and ensures that their monthly rates fairly reflect their property values.

By law, municipalities must compile a general valuation roll every four years. The City's latest one is now ready for property owners to inspect.

Professional registered valuers determine valuations based on the market value of properties at a certain date. For the City's 2022 roll, this was 1 July 2022. In most cases, fair market value is determined in terms of comparable sales information.

Any property owner has the right to object to their rateable property value in the valuation roll. Objections to valuations must be supported by comparable sales or relevant market information as at 1 July 2022. You may also submit objections relating to administrative errors, such as omissions or incorrect ownership details. All objections will be considered by the municipal valuer. Should the valuation change as a result, the municipal rates account will be amended retrospectively.

Objections may be submitted up until 30 April 2023. New rates will be implemented from 1 July. For more information, visit www.capetown.gov.za/propertyvaluations.

A DAMS fine system

With the introduction of the online Development Application Management System (DAMS) in 2014, all City building plan and land-use applications went digital. In February 2023, a new and improved DAMS was launched.

The enhanced system cuts down on the required admin, allows you to track application progress, request copies of approved building plans, and secure a pre-application consultation online. Residents can view their applications via the My Application app and make online requests for Development Management services such as building inspections.

The new DAMS also offers greater transparency: Both property owners and their planners now receive notifications about applications directly from the system.

KORTLIKS

Sat vir toestaan? Gebruik dan die Stad se aanlyn besprekingstelsel by <https://bookings.capetown.gov.za> om jou afspraak by 'n munisipale instansie te verseker.

Kommersiële kliënte wat oortollige krag opwek, kon dit nie voorheen aan die Stad terugverkoop nie. Na 'n vrystelling van die nasionale tesourie kan ondernemings en inwoners egter nou direk vir oortollige kragopwekking vergoed word. Dit is benewens 'n aansporing van 25c/kWh.

Sowat 21% (of R11,8 miljard) van die Stad se huidige inkomste kom van eiendomsbelasting, wat die munisipaliteit gebruik om vir dienste te betaal. Die algemene waardasie bepaal hoeveel eiendomsbelasting die eienaars van die meer as 900 000 belasbare eiendomme in die stad moet betaal.

Die verdubbeling van Jip de Jager-rylaan in Bellville vanaf Kommissarisstraat tot by Van Riebeeckshofweg het in Januarie 2023 begin en sal teen die einde van 2024 klaar wees. Dit sal verkeersdruk op hierdie belangrike roete verlig.

Sedert die Stad se nuwe, ultramoderne hoofwegpatrolie-eenheid in Oktober 2022 tot stand gebring is, het beamptes reeds 416 bestuurders in hegtenis geneem. Openbare vervoeroperateurs was verantwoordelik vir sowat 56% van die 28 870 oortredings wat aangeteken is.

'n Verbeterde digitale ontwikkelingsaansoekstelsel is in Februarie 2023 bekend gestel. Dit verminder administrasie en stel jou in staat om te kyk hoe jou aansoek vorder, afskrifte van goedgekeurde bouplanne aan te vra en 'n vooraansoekkonsultasie aanlyn te bespreek.

KHAWUNDBALISELE

Yiya ngaphambili emgcezi kumaziko okuhambela eSixeko kwaye usebenzise inkqubo yokubhukhisa yeintanethi yeSixeko apha <https://bookings.capetown.gov.za>.

Ngaphambili, abathengi abashishinayo abavelisa umbane ogqithisileyo babengakwazi ukukhuthaza kwakhona kwiSixeko. Uxolelo lukaNondyabo weSixeko ngoku luvumela amashishini kunye nabahlali ukuba bahlawulwe ngokuthe ngqo kumandla agqithisileyo avelisiweyo. Oku kongezwa kwinkuthazo yama25c/kWh.

Malunga nama21% (okanye iR11,8 yeebhayiloni) yengeniso yangoku yeSixeko ivela kwiiRhafu zikamasipala ezihlawula iinkonzo ezininzi. Uluhlu loqingomaxabiso jikelele lumisa ubutyala behafu kubanini beepropati ezingaphezu kwama900 000. Ukujikwa kwindlela iJip de Jager Drive eBellville ebilicala elinye yenziwe ibe namacala amabini

ukusuka kwisitalato iKommissaris ukuya kwindlela iVan Riebeeckshof kuqale kweyoMqungu ka2023. Iza kuphelisa ingxinano yezithuthi kule ndlela ingundoqo.

Ukususela oko yasekwayo kweyeDwarha ka2022, amagosa eYunithi yokuPatrola kuHoola weNdelela entsha yeteknoloji epehuzulu yeSixeko abambe abantu abangama416. Kumatyala angama28 870 arekhodiweyo, ama56% enziwe ngabaqhubi bezithuthi zikawonkewonke.

KweyoMdumba ka2023, inkqubo entsha yeSicelo soPhuhliso (iDAMS) yasungulwa, inciphisa ulawulo, ivumela umntu ukuba alandele inkqubo yesicelo, acele iikopi zezicwangciso zokwakha ezivunyiweyo, kwaye akhusele ukubonisa kwangaphambili kwesicelo kwiintanethi.

Big CRU clean-up commences

The City's enhanced cleaning programme at community residential units (CRUs) kicked off in Atlantis in December 2022. The programme aims to improve the living conditions of residents in the City's affordable housing units.

Units in Ndabeni, Hout Bay, Brackenfell, Scottsdene, Macassar, Strand, Ocean View, Grassy Park, Ottery and Lotus River are all scheduled for a clean-up.

In the past five years, more than 40 000 CRU tenants have benefited from R2 billion's worth of maintenance and upgrades. To date, the City has also transferred ownership of more than 60 000 of its rental units to longstanding tenants, with around 7 700 units still available for sale and transfer (see box below). An estimated 160 000 people currently benefit from the City's CRUs.

City covers transfer costs

In October 2022 Council approved the no-cost transfer programme to help qualifying residents of CRUs and other City-owned properties purchase their rental units as part of the transfer process.

Under the programme, the City funds the attorney transfer fees as well as insurance costs for saleable rental units from the date of sale until registration of the property, on behalf of beneficiaries.

Qualifying residents are encouraged to enquire from their local Housing office. Alternatively, contact the Human Settlements call centre on 021 444 0333 or WhatsApp 063 299 9927.

Measles outbreak declared in Cape metro

Parents urgently encouraged to vaccinate their children.

The National Institute for Communicable Diseases issued an alert of a measles outbreak in Cape Town after four laboratory-confirmed cases were reported from 24 January to 17 February 2023.

In line with the World Health Organisation's international health regulations, an outbreak is defined as three or more confirmed cases in a health facility, district or subdistrict in one month.

Due to outbreaks in five other provinces, a national measles vaccination campaign is currently under way. Children between the ages of six months and 15 years will receive an additional (free) measles vaccination at public schools, crèches and City clinics.

Parents and caregivers are urged to complete the consent form provided, as their children cannot be vaccinated without it. "The measles vaccine is very effective



at preventing measles, and with a declared outbreak, it is our duty to ensure our children are protected," said the City's Mayoral Committee member for Community Services and Health, Cllr Patricia van der Ross.

If a child is absent from crèche or school on vaccination day, parents or caregivers can take the child to their nearest clinic. Measles is highly infectious and spreads

rapidly. Anyone who has not received the vaccine and has not been infected before can contract it.

The symptoms include a high fever, a rash, a runny nose, cough, and red and watery eyes. Anyone with these symptoms should visit their clinic or doctor for a blood test to check for measles.

If your child does have measles, keep them away from other people for four days until the rash has cleared. Keep the child's room dark, make sure they drink lots of clean water and eat fresh, nutritious foods.

"The vaccine is safe and provides lifelong immunity against the disease. We can protect our children from serious complications of measles, such as diarrhoea, dehydration, middle-ear infection, brain infection (encephalitis), blindness and even death," added Cllr Van der Ross.

Durbanville to get Safe Space

The City will provide at least 330 additional transitional shelter beds in the coming months to help more homeless off Cape Town's streets. Planning approval has been filed for two new Safe Space facilities – one in Durbanville and one in Green Point. Both proposals will follow the required regulatory and planning process before being implemented. Affected parties will be afforded an opportunity to comment.

This will bring Cape Town's total Safe Space capacity to 1 060 beds. The City

is also making progress on repurposing other municipal-owned sites elsewhere in the metro, working with NGO partners, city improvement districts and residents.

The City has allocated more than R142 million over a three-year period to expand and operate Safe Spaces where these are most needed. This is over and above ongoing support to NGOs assisting the homeless.

Over the past year, the City has shifted its policy to care interventions designed to help people off the streets on a

sustainable basis. This is based on the understanding that no person has the right to reserve a public space as exclusively theirs, while indefinitely refusing all offers of shelter and social assistance.

Recently, the Western Cape high court ordered the eviction of those unlawfully occupying the public open space on Baxter Street in Durbanville, who had consistently refused offers of social support. The City will be approaching the courts for similar orders for hotspots across town.



Safe sleeping: The City plans to include a 30-bed Safe Space in the new Durbanville public transport interchange development. City Safe Spaces offer the homeless two meals per day, showers and sanitation, and access to a range of care interventions. These include referrals for mental health care, addiction treatment, job placement, family reunification, and help to secure ID books.

Bothasig residents save rare fynbos

When Bothasig residents requested Recreation and Parks to stop mowing an open field in their area last year due to the rare flowers spotted there, ecologists immediately visited the site to investigate. And indeed, over the past year, 18 Cape Flats sand fynbos flowering species have been identified on the 2 ha erf. These include the critically endangered *Serruria aemula* (strawberry spiderhead) and *Aspalathus retroflexa* subsp. bicolor (retro Capegorse).

Community members have invested many hours to help identify and rehabilitate the indigenous fynbos species. Residents and the City are now collaborating to manage the rare vegetation.



Flower-power to the people: Thanks to attentive Bothasig residents, 18 rare indigenous fynbos species occurring in an open field have been saved.

Small Bay seawall being rebuilt

The City has started reconstructing the sea wall at Small Bay in Bloubergstrand.

The existing 190 m seawall will be reconstructed along Pelegrini and Popham streets up to Ferguson Street to protect coastal properties and important services infrastructure from wave overtopping and flooding. The existing sewer line is particularly vulnerable to coastal processes and at risk of collapsing. Therefore, it will be re-routed landward, away from the seawall.

Public access to the beach from Small Bay park will be restricted while work is carried out, as will access to the parking area next to the park. Only residents will have access to Pelegrini Street.

KORTLIKS

Die Stad se uitgebreide skoonmaakprogram by sy huureenhede het in Desember 2022 in Atlantis 'n aanvang geneem. Die doel is om die lewensomstandighede van inwoners van die munisipaliteit se bekostigbare behuisingseenhede te verbeter.

Ouers word aangemoedig om hulle kinders gratis by enige openbare skool, bewaarskool of kliniek teen masels te laat intente. Die Nasionale Instituut vir Aansteeklike Siektes het 'n uitbreking van dié siekte in Kaapstad verklaar nadat vier laboratoriumbevestigde gevalle van 24 Januarie tot 17 Februarie 2023 aangemeld is.

Bothasig-inwoners het die departement ontspanning en parke verlede jaar gevra om nie meer in 'n oop veld in hulle omgewing gras

te sny nie omdat hulle seldsame blomme daar opgemerk het. Ekoloë het onmiddellik ondersoek ingestel, en altesaam 18 Kaapse Vlakte-fynbos-blomspesies is waarlik die afgelope jaar op die erf van 2 ha geïdentifiseer.

Die Stad sal in die volgende paar maande ten minste 330 bykomende beddens in skuilings voorsien om méer haweloses by te staan om van Kaapstad se strate af te kom. Bepenningsaansoeke vir twee nuwe Safe Space-fasiliteite – in onderskeidelik Durbanville en Groenpunt – is ingedien.

Die strandmuur van 190 m by Kleinbaai in Bloubergstrand word herbou om kuseiendomme en belangrike dienste-infrastruktuur teen golfaksie en oorstroming te beskerm.

KHAWUNDIBALISELE

Inkqubo yokucoca eyongeziweyo yeSixeko kwiiyunithi zokuhlala zoluntu (iiCRU) yaqalisa eAtlantis kweyoMnga ka2022. Le nkqubo ijolise ekuphuculeni iimeko zokuhlala zabahlali kwiiyunithi zezindlu ezifikelelekayo zeSixeko.

Abazali bayabongozwa ukuba bagonyele abantwana babo imasisi simahla, kuso nasiphi na isikolo sikarhulumente ikritshi okanye iikliniki. Oku kungenxa yokuba iZiko leSizwe leZifo ezoSulelayo likhuphe isilumkiso malunga nokuqhambuka kwemasisi eKapa emva kokuxelwa kweemeko ezine ezinqinisekisiweyo zaselebhhu ukusuka kowama24 kweyoMqungu ukuya kowe17 kweyoMdumba ka2023.

Xa abahlali baseBothasig bacela uLonwabo neePaki ukuba liyuke ukuceba ibala elivulekileyo kwindawo yabo kunyaka ophelileyo ngenxa yeentyantyambo

ezinqabileyo ezibonwe apho, izazi ngendalo zaphanda ngoko nangoko. Kwaye ngenene, kulo nyaka uphelileyo, iintlobo ezili18 zezityalo zesanti zefynbos zichongwe kwisiza esiziihektare ezi2.

ISixeko siza kubonelela ngeebhedhi ezongezelelweyo ezingama330 kwiiyanga ezizayo ukunceda abantu abangenamakhaya kwizitalato zaseKapa. Imvume yokucwangcisa ifakiwe kumaziko amabini amatsha eNdawo eKhuselekileyo – eDurbanville naseGreen Point.

ISixeko siqalise ukwakha ngokutsha udonga lolwandle oluli190 m eSmall Bay eBloubergstrand. Udonga luya kwakhiwa ngokutsha ukukhusela iipropati zonxweme kunye neziseko zeenkono ezibalulekileyo kumaza aqgqhisileyo kunye nezikhukula.

CITY OF CAPE TOWN AND AREA NORTH CONTACT NUMBERS

Accounts and general enquiries

Tel 0860 103 089 (option 1)
Fax 0860 103 090
Email accounts@capetown.gov.za
..... contact.us@capetown.gov.za

Alcohol and drug helpline (24/7)

Tel 0800 HELP 4 U (0800 435 748)

Anti-corruption and fraud hotline

Tel (anonymous, toll-free) . . . 0800 323 130

Cable theft

All-hours tel 0800 222 771

Public transport (toll-free)

Information centre 0800 656 463
Dial-a-Ride 0800 600 895

Drought and water

www.capetown.gov.za/thinkwater

Report and track faults

www.capetown.gov.za/servicerequests

e-Services

www.capetown.gov.za/eServices

Contact the City

www.capetown.gov.za/contacts

Budget

www.capetown.gov.za/budget

Tariffs

www.capetown.gov.za/tariffs

Policies and by-laws

www.capetown.gov.za/policies

Council matters

www.capetown.gov.za/council

AREA NORTH CONTACT DETAILS

Tel 021 444 6174
Cape Town Civic Centre, 12 Hertzog
Boulevard, Cape Town

Subcouncil 1

Tel 021 444 6037
Cnr Grosvenor and Hermes avenues,
Saxonsea, Atlantis

Subcouncil 2

Tel 021 444 7521/0675
Municipal offices, Brighton Road, Kraaifontein

Subcouncil 3

Tel 021 444 4862
Municipal offices, Royal Ascot, Bridle Way,
Milnerton

Subcouncil 7

Tel 021 444 0689
Municipal offices, Oxford Street,
Durbanville

Subcouncil 15

Tel 021 444 9797
Pinelands Training Centre, St Stephens
Road, Central Square, Pinelands

Subcouncil 16

Tel 021 487 2055
11th floor, 44 Wale Street, Cape Town



FOR EMERGENCIES CALL
021 480 7700
FROM ANY PHONE OR
107 FROM A LANDLINE



Find a programme,
apply for a service,
access online
applications and more
at CityConnect at
www.capetown.gov.za.